



Volunteer Centre

Dorset

Volunteer Centre Dorset

Registered Charity Number: 1113758

Company Number: 5685988

**The Coach House
Acland Road
Dorchester
Dorset
DT1 1EF**

Telephone (01305) 269214

ANNUAL REPORT 2015/2016

VOLUNTEER CENTRE DORSET

Charity Number 1113758 Company Number 5685988

Board of Directors 2015/2016

Hedley Harrison
Alec Bailey
Marie Waterman
Anthony Armstrong
Janet Hewitt
Donna Robson
Robin Potter

Chair
Finance Director
Company Secretary
Director
Director
Director
Director

STAFF

Marie Waterman

Craig Womble
Jackie Taylor
Karen Jones
Gill Muhl
Marina Baker
Shaun Hollywood

Manager

Deputy Manager - Help Scheme Co-Ordinator
Finance Officer
Outreach Worker - West Dorset
Outreach Worker - North Dorset
Outreach Worker - East Dorset/Purbeck & Christchurch
Administration Assistant

Office

The Coach House
Acland Road
Dorchester
Dorset
DT1 1EF
Telephone: 01305 269214
Email: info@volunteeringdorset.org.uk

Opening Hours

Mon 9am-4.30pm
Tues 9am-4.30pm
Wed 9am-4.30pm
Thur 9am-4.30pm
Fri 9am-4.30pm

[@VCDorset](https://www.facebook.com/volunteeringdorset)

Volunteer Centre Dorset commits to promote, support and develop volunteering for all within Dorset.

www.volunteeringdorset.org.uk

VOLUNTEER CENTRE VOLUNTEERS
2015/2016

OFFICE

Helen Southall	Carol James
Tom Harrison	Jean Cruise
Gary Penfold	Andy Jacobs
Jenni Bristow	John Hobbs
Sue Wilkinson	Heidi Chegwidden
Paul Taylor	Gabrielle Stanley-Sims
Victoria Waller	Daniel Pascoe
Oliver Gargrave	Owain Lloyd

VOLUNTEER HELP SCHEME

Neil Dreher
David Beagley
Valerie Scriven
David Dean
Michael Stamper
Konrad Menzel
Daniel Pascoe
Ian Curtis
Christopher Harvey
Nick Marsden
Daniel Pascoe

DORSET COMMUNITY CREDIT SCHEME—ADMIN AND DEVELOPMENT TEAM

Marlene Heinrich	Sue Farwell
Owain Lloyd	Kelly Fernley
Harriet Broughall	Christine Evans
Emily Harrison	Paul Verber
Tony Parker	Dan Milne
Jason Baybrooke	Shirley Gill
Jade Leahy	Lisa Dixon
Priya Nair	Judy Davies
Laura Ejikeme	James Cole
Nigel Williams	Victoria Waller
Daniel Pascoe	Roland Newbury
Christopher Wheeler	

COMPANY AT CHRISTMAS 2015 VOLUNTEERS

Paul White—Coordinator

Sanae Aldrich

John & Barbara Askew

Claudia Davison

Gale Hopkins

Graham Hopkins

Ian Payne

Barbara James

Joy & Terry Sinnick

Rod Drew

Trish Merrett

Jenny Laney

Annette & Pat Craddick

Hilary Star

Jan Bradshaw

Eve Bradshaw

Philip & Helen Lange

Jamie Rolls

Linda Miller (Molly)—mini bus driver

David Hawker—minibus driver

Miranda Cheeseman

Derrick Phillips

Jess Chapman

Ellis & Julie Ford

Chairman's Report

2015/2016 has been a year like no other in our recent history. The pressure on funding has been intense, something that has affected not only ourselves, but our partners and the organisations that we serve. We believe that we have successfully weathered this particular storm, but the next years are going to be no different.

In terms of our relationships, it has been very much another year of consolidation and of sharpening our focus. Waitrose, the County Council, and the Probationary and Prison Services have continued to give us valued support. We have been successful in a number of funding applications, including the National Lottery which has continued its powerful support for the voluntary and community sectors. The County Council and the CCG have provided significant funding to underpin our basic core costs.

On a broader front, we have had two meetings with the MP for West Dorset, who has undertaken to raise the issue of provision of these basic core costs with the Treasury on behalf of not just VCD, but of all Volunteer Centres in the country.

The Community Credit Scheme has gone from strength to strength, notwithstanding the uncertainty of its future funding. The Garden Help Scheme equally has thrived despite lack of long-term funding and has been put on a more contributory basis with clients. Since pure garden help is now increasingly only a part of the scheme, we have been in discussions with funders like the CCG, as moving furniture, helping to install hospital beds in homes, has become a growth area.

Both Company at Christmas and the Awards Evening were a success and the Chairman's Award for employer commitment to staff volunteering was awarded again.

We have continued with the review of our activities noted in the report for 2015. In a process that involved staff and volunteers we have determined that a regionally based outreach serve is no longer fit for purpose in the times that we live in. We have introduced the concept of Volunteering Development Workers to broaden our involvement in local organisations and to expand the support and training that we offer. We are continuing to involve volunteers at local level to interact with local communities.

By far the most significant changes that have been taking place, however, have been in the background. We have enhanced both our website and also the service that supports it and have embraced the use of social media as the increasingly popular way of accessing and being accessed by our clients, funders and the general public at large. This has proved very successful.

At a personal level it has been a challenging time for staff and volunteers. The changes being made have called for patience and understanding. We have now come through this stressful period and the Board and I cannot be more proud of the way that staff and volunteers have coped. Our sincere thanks and appreciation. We are now in a much better place to face the challenges of the future than we were this time last year!

Hedley Harrison
Chairperson - Volunteer Centre Dorset

Manager's Report

Challenges and Successes— Changes and Continuity

These are the words I feel describe 2015/16 for the Volunteer Centre. As with most other voluntary and community groups in the country, Dorset has seen major changes in how it delivers its services, how people volunteer and how funding is acquired to deliver these services.

There is no glossing over the fact that Volunteer Centre Dorset has been affected by the years of reduced funding available for the statutory sector, for businesses and for charities across Dorset. This had the most impact in this financial year, with a continuing depletion of reserves. Difficult decisions had to be made at the end of this financial year as we faced a 42% reduction in funding and we had no other option but to shrink our staffing levels: after years of developing our services we had to think hard about how we could continue to serve organisations, volunteers and communities in Dorset. We were fortunate to receive support from Big Assist, who helped us use a consultant organisation to work with us and review our services. We looked at what volunteers were looking for, what they needed from the volunteer centre, and we reviewed what organisations were needing to help sustain their activities and their volunteer needs.

The board and staff looked at how we could continue to support the VCSE across Dorset and what resources we needed to achieve this. Looking back over the fifteen years of being Centre Manager I realise that the Centre has been continuously evolving and changing to meet the needs of the sector in Dorset. This year was no different, and our team has the expertise and motivation to adapt and change to make things better. As our chair has always told me, a problem is always an opportunity, so we chose to do things differently and take the opportunity to make improvements.

We decided to leave the national volunteering database do-it.org and look at alternatives that would suit volunteers, organisations and the Volunteer Centre's needs better. We were successful in securing financial support to purchase VC-Connect, a model designed by Sheffield Voluntary Action along with their Volunteer Centre. As with all new IT programmes it took a while to embed into our well established organisation, but it has proved to be a much improved, quicker, more efficient way to match people and organisations. It gives us a much better overview of the sector and we will continue to learn all of its mechanisms to make sure that it is easy to volunteer and to connect with volunteers. I would like to thank our wonderful volunteers who have taken to the new system with ease and are very patient with the staff tutoring us!

So despite some uncertainty and changes, the Volunteer Centre has thrived and delivered more than ever. Volunteering is still in great need across Dorset and luckily there are still many people wanting to volunteer.

Over the years the Centre has developed specialised projects that support particular groups of people with specific needs, either into volunteering or to support them. I am pleased to report that even with the changes, we have been able to continue to support these projects, which make such a difference to so many people. These projects include: Volunteer Help Scheme, Company at Christmas, Sunday Lunches, Dorset Community Credit Scheme, HMP Guys Marsh Volunteering Project.

These projects alone have involved over 400 new volunteers in this period, all contributing their skills, talents, and time to make a difference.

We have maintained strong partnerships with the statutory sector, building on the great work achieved through collaboration. We have been working with town, district, and county councils, police and the NHS. These have all contributed to the Volunteer Centre's achievements. We have developed more activities working with local businesses, helping them source suitable volunteering roles within their Employee Supported Volunteering programmes. Waitrose and Dorset County Council have been actively volunteering throughout the year.

Manager's Report

Our Volunteer Awards Evening was once again a great success—the biggest yet—with just over 200 people attending the event; an evening of celebration, of recognition and of awareness-raising for the fantastic projects and volunteers. The awards evening used to be part of a national day to recognise volunteering, and while this has now come to a finish, we know how important it is for organisations to thank their volunteers. With the support of local businesses and a main sponsor, we are able to continue to run the event, and this coming year's event will be a great celebration once again.

Part of our role is to provide training for organisations, and for organisations to succeed, they need to have a robust volunteer recruitment process in place. Our team have delivered various workshops across Dorset; Managing Volunteers and Volunteer Recruitment have been very popular, as have Safeguarding and DBS Procedures for Volunteers. The Volunteer Centre is able to share and pass on our knowledge through these workshops, DVMN network meetings at one to one sessions, newsletters and via our website. Volunteers have been able to access Emergency First Aid training, Database training, Health & Safety training, and Drug Awareness training.

We have attended various events; from coffee mornings to festivals—indoors and outdoors—and stood in streets and fields to raise the awareness of volunteering. We have given talks and presentations to schools and colleges, and have worked very successfully with the National Citizenship Schemes and the Prince's Trust. We have attended support groups such as Autism Wessex and CMHT and the Richmond Fellowship. We have found that given the opportunity and the right support, people are more than willing to volunteer their time.

Encouraging a diverse volunteering workforce has been a key element of our work this year and we have focused time to encourage different groups into volunteering; younger people, those with disabilities and people with criminal records, The HMP Guys Marsh Prison Volunteering Project has provided meaningful activity for prisoners, and over the year the group has given over 6000 hours of volunteering to help others and provide services in the prison.

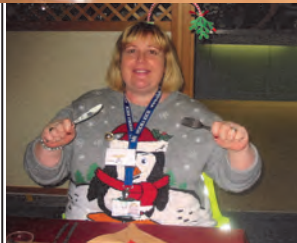
Moving forward, we have changed from the traditional outreach to a more strategic role in Volunteer Development, the Community Credit Scheme has been successful in obtaining Big Lottery funding and Postcode Community Trust Funding: this enables the project to continue to grow over the next four years. We have secured continued support to cover other areas of our work and will continue to seek income to ensure the Centre maintains its services in Dorset.

Despite a difficult year, with lots of uncertainty, the team of staff, volunteers and trustees have continued to support our aims, given over and above their duties, and have ensured the Centre's reputation and credibility remain high.

I would like to express my thanks to all those that have contributed their time, skills and knowledge for the centre.

Marie Waterman
Manager - Volunteer Centre Dorset

Company At Christmas 2015



Company At Christmas 2015

Company at Christmas

Company at Christmas' event takes place in the Damers Restaurant at Dorchester County Hospital. The aims of the event are to give those who normally would have been home alone on Christmas Day a safe place to go to, where they are able to enjoy the company of other people, have a hot meal, be entertained, and have fun.

Funds for the event were given by various businesses in Dorchester and were used to pay for food hampers, presents, and a meal at the hospital.

39 guests came, mostly elderly, some in wheelchairs. The guests were cared for by 29 volunteers who gave their time to attend alongside the guests and help make the day go as smoothly and as successfully as possible.

The volunteers were from all walks of life and all ages. Some were regular helpers at this event, and some were new to the event. Some were engaged in transporting guests from their homes to the hospital, others welcomed guests as they arrived, some engaged the guests in conversation, others served food and drink, or entertained with music and dancing. This year, Dorset County Transport Department supplied two brand-new disabled-friendly buses and two volunteer drivers, Molly and Dave, who did an incredible job transporting guests from as far away as Portland. Again the volunteers made the event so pleasurable and successful.

A traditional Christmas meal was provided by the staff at the Damers Restaurant, who not only provided a hot meal for the guests but also for the volunteers as well. The restaurant staff set out the tables in a traditional Christmas style with traditional decorations to add to the atmosphere.

There was a great atmosphere, a real buzz of conversations, aided by age-appropriate music. Each guest had a present, raffle prize, and a food hamper to take home. The Mayor of Dorchester, Mr Robin Potter, visited the event, and spoke to the guests and volunteers. The Reverend Richard Betts, one of the hospital Chaplains, came and blessed the event. The feedback from the guests and volunteers was that the event was a great success again. The guests who couldn't attend due to illness were provided with their food hamper and presents during the Christmas week so that no-one missed out.

It has to be seen, and experienced, to understand the benefits this event has on those who are elderly and live alone, for many it is the highlight of their entire year, something they look forward to with great excitement. Long may it continue.

Paul White
Volunteer Co-ordinator



Support in high places!



Partnerships!

Working with young people, Prince's Trust



Always open for business!



Community Credits

Developing Links with businesses
16 24 Club



Are you connected?

VC Connect



Pride!
Volunteer Awards Evening 2015



Innovation!
'Tiny Tim' rocked Camp Bestival



A 'van' on a mission
Volunteer Help Scheme



A special day in the calendar!
Company at Christmas



Sharing the love!
Community Credits Volunteers

*Volunteer Centre Dorset
commits to promote
volunteering for all within
Dorset.*

VC Connect

Context

Because we haven't had VC Connect for a full year yet, this report deals, mostly with March to August 2016.

The data show that since our launch of VC Connect earlier in the year, the hard work put in by the team and by volunteers has paid off, and more and more organisations and volunteers are engaging with the cloud-based system. While uptake from organisations across Dorset was initially slow - after a large influx when we first launched - it has been clear in the last two months that our decision to ask volunteers to contact organisations, and check whether they'd heard of our new system or not, has borne fruit.

The Numbers:

Up to the end of August, an average of *11 new organisations, 22 new opportunities, and 75 new volunteers* were registered on the system each month, meaning that since the launch, we've registered *77 new organisations, a total of 152 of new opportunities have been registered, and 599 new volunteers* have registered with the system.

There is also evidence that the system is successfully connecting volunteers with organisations, with interest being registered in 373 roles by volunteers, and, like website registrations, the pace of that is increasing, with a third of all connections taking place in July and August. As the system beds in, and we continue to contact organisations, it can be anticipated that the number of volunteers successfully engaging with organisations should continue to grow.

Effect on the Volunteer Centre:

The self-service element of VC Connect has meant that our brokerage this year has been a little more hands-off than in the past, with organisations writing their roles, posting them, and responding to volunteer queries, all without direct intervention from the volunteer centre. Volunteers and organisations have continued, however, to drop in to the Centre, and we have dealt with a large number of phone and email enquiries from organisations and volunteers, requesting clarification and training on how to use the system. The self-service element has also thrown up a few teething issues, with some organisations writing their roles more accurately than others, meaning the production of our popular Volunteering Opportunity Booklets has been affected. There is still learning to take place, and VC Connect is continuing to affect our relationship with the volunteering community across Dorset.

Analysis:

VC Connect has allowed us to analyse our volunteer audience better: New volunteers this year are 51% female, 38% male, 0.2% transgender, leaving just over 20% who haven't specified their gender. They are spread widely across the age range, from 14 to 88, with 29% of new volunteers being in their 20s, and an average age in their early 40s. These data, and others, can be used by the centre to inform our policies, advertising, and training needs, enabling us to become a more useful, efficient, and engaging Volunteer Centre.

Comparisons with Previous Years:

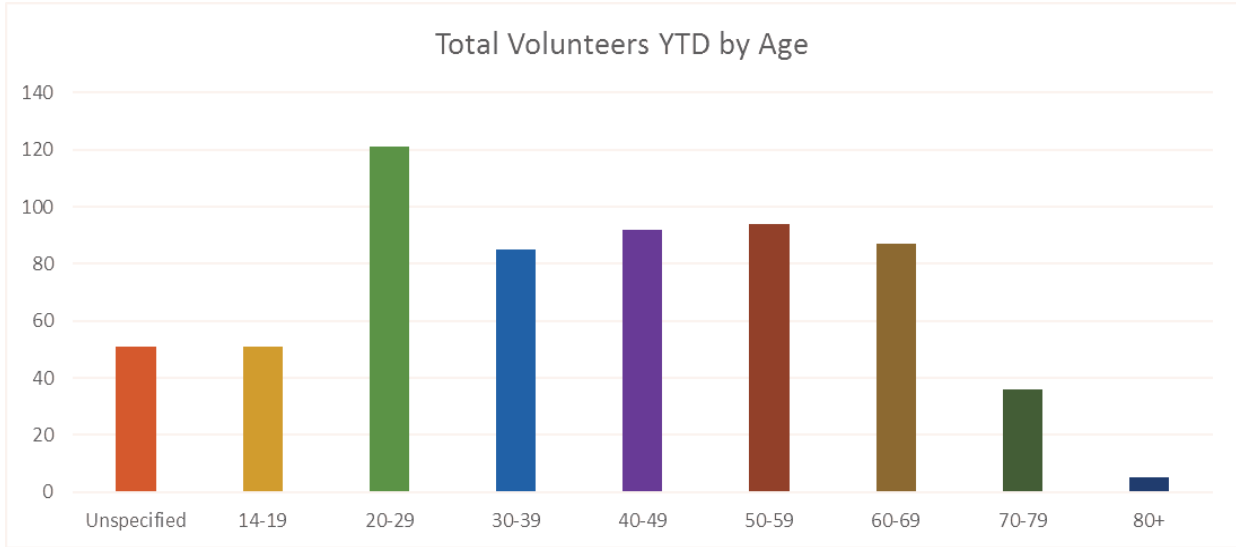
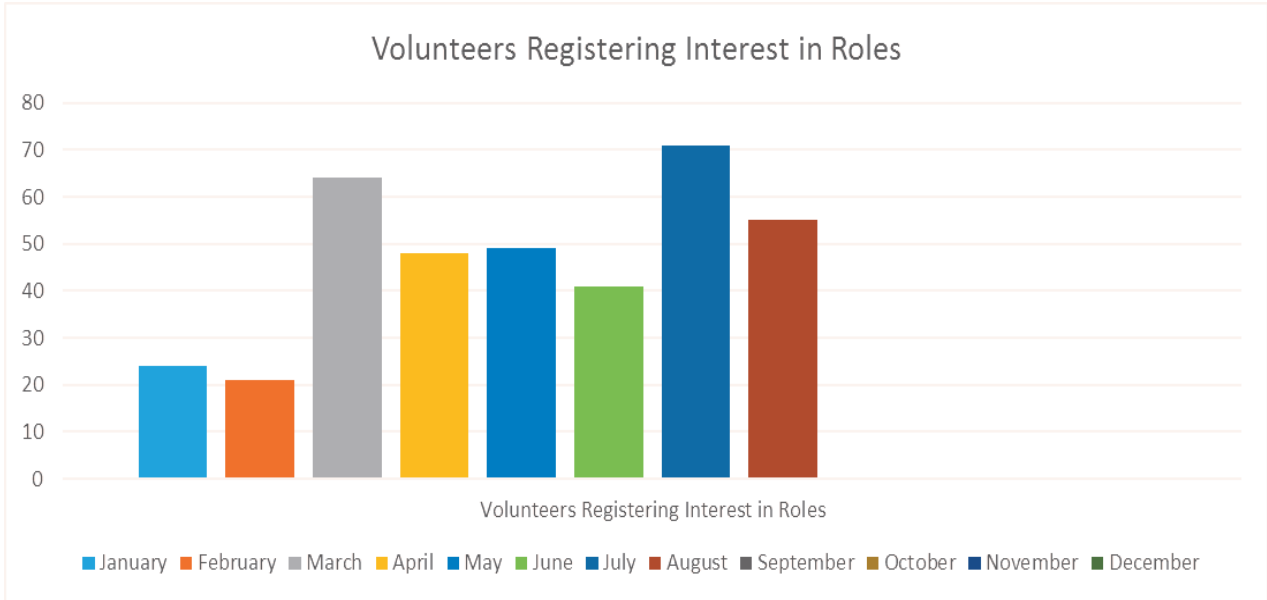
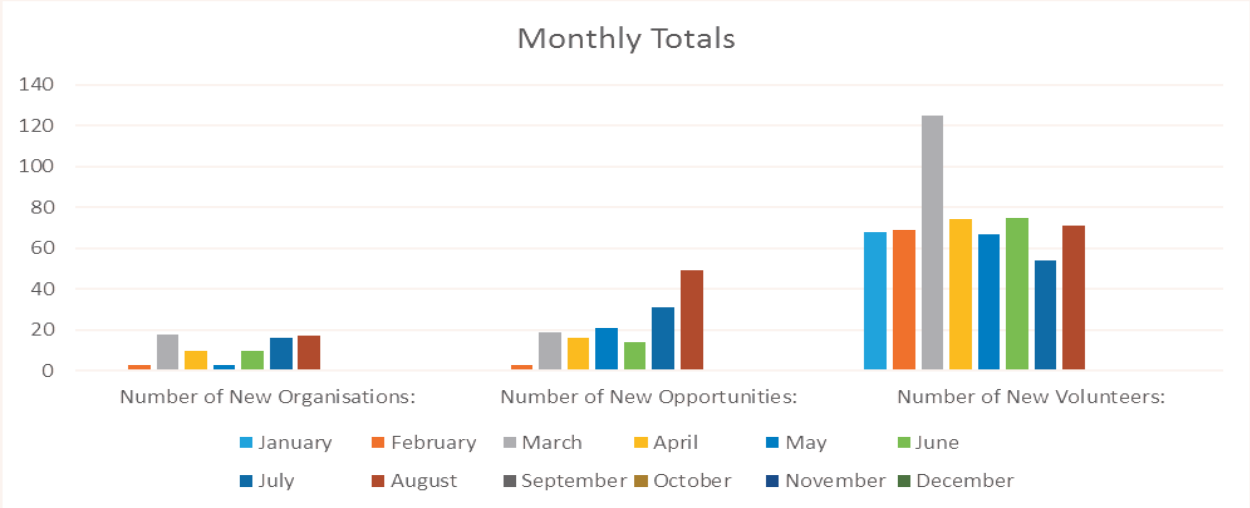
The data that VBase gave were often cumulative, and the VC Connect data include information migrated from VBase, so a meaningful comparison is often difficult, however, analysing the previous figures, a picture emerges which suggests that in the last six months: VC Connect has enabled us to connect with at least as many volunteers as we were previously connecting with; we are connecting with at least as many organisations as we previously were, and the turnover of new opportunities is far higher; while we currently do not have as many opportunities advertised, those advertised are up to date.

Conclusion:

VC Connect has been a more useful, interactive, informative, and flexible tool than VBase ever was, and the cloud-based nature of it, as well as the continuing updates and technical support from Volunteer Centre Sheffield mean that it is also a tool for the future. It is, however, still a very new tool for us, and we will continue to discover new ways of using it to engage with Volunteers, with Organisations, and with the data.

Owain Lloyd—Volunteer

Statistical Information 2015/16



West Dorset Development

Sharing Good Practice

Is it me? Or is the year flying by too fast? Or was I just too busy and tied up to notice it? But what an eventful year with only one page to report on the highlights.

Much was done to help newly formed—or new to Dorset—organisations develop a volunteering programme to suit current trends, or plan for volunteer involvement with work around Good Practices. Support was given to many organisations in the way of advice, guidance and promoting their opportunities at various events or drop-ins.

Outreach drop in sessions across the rural West continue to be a great place for people to engage face to face in finding out about volunteering for many reasons, the top ones being that a computer cannot respond to the questions that they want to ask, many don't have a computer or access to internet for many reasons and many cannot operate a computer. These sessions are always enjoyable, informative and fun for all, plus they are great for connecting with local communities. Once a month in Bridport, the Community Credits Scheme and myself pitch up in Bridport library to promote volunteering for all.

The Dorset Volunteer Managers Network, DVMN, now in its 4th year, not only put on its usual three CPD sessions in various topics such as recruiting using social media, refugees as volunteers, creative thinking and looking at other skills now required by Volunteer Managers, I also looked at how we could develop this further and link to outside Dorset, earlier in the year we had Rob Jackson, leading voluntary sector consultant, deliver a workshop on the Philosophy of Volunteering but also to put on a Special Training Event. This event was created to celebrate International Volunteer Managers' Day which happens worldwide every 5th November to raise the awareness of the role of a volunteer manager and the roles they undertake. This year's theme was 'Celebration through Education'. And for a small fee, volunteer managers/leaders and coordinators were able to attend workshops normally put on in major cities across the UK by leading trainers in their field who came to Dorset to put on one of their popular workshops. The morning workshop was with Sue V. Jones, a leading international volunteer management trainer, on setting up a toolkit for developing your volunteer programme and yourself as a volunteer manager, followed by the afternoon workshop with Lee Cottier from Think Productive running his very popular 'How to be a Productivity Ninja'. Both workshops were very well attended and those attending have asked for more of these kinds of events where possible.

Twiddlemuffs. This project really grew during the year with these knitted items also being used for other groups' clients, such as those with anxiety, stress, Parkinson's, as well as Dementia groups. Many people downloaded the pattern and went onto share this in their communities and knitting groups. Some of the items came back to us, which we distributed at various library sessions, and others were given direct within the local communities where they had been made. Waitrose in Dorchester really came on board, with its staff kitting many Twiddlemuffs for us to donate out to individuals and groups.

I really would like to thank everyone in West Dorset who has supported my work or who I have worked with this past year and there are too many to mention but you all know who you are – so many many thanks – you make this job fab.

Karen Jones
West Dorset Outreach.



East Dorset Development

Changes, support and development

What an amazing year it has been, all set in this stunning county of Dorset! Starting as the new kid on the block in June 2015, it has been an extremely busy year, meeting many incredible organisations doing wonderful things for people across Dorset and many people wanting to volunteer, with real success stories where people have enriched their lives and those of others, or used volunteering to develop their skills and CVs to find paid work.

East Dorset, Christchurch & Purbeck present so many different roles for volunteers with organisations as diverse as High Mead Farm, Oxfam Swanage Books & Music, Good Neighbour Schemes, Neighbour Car, Citizens Advice, Margaret Green Animal Rescue, The Water Lily Project, LinkVisiting Swanage, Priest House Museum, Swanage Railway, Wimborne Model Town, Dorset Wildlife Trust, Activate, The National Trust, Holton Lee to name but a small handful.

After a gap of several months, following the departure of my predecessor, it was a priority to establish the Volunteer Centre Sessions, which over the year have developed to give us a strong presence in East Dorset, Christchurch and Purbeck. Wimborne, Christchurch and Swanage Libraries, as well as local organisations, have been very supportive of our work. Not Just Sundaes in Wareham acts as a hub where many different organisations and people meet. The sessions there have been great for attracting volunteers in a lovely, warm, friendly, vibrant setting with the added benefit of great coffee, tea and delicious cake – key ingredients in the volunteering world!

Funding cuts mean that we have to review how to deliver these. I am hopeful that we will be able to attract teams of volunteer ambassadors to enable us to keep a real community presence in these areas. If you are interested in helping us promote volunteering and meeting organisations and potential volunteers, please contact us.

The voluntary sector relies on strong partnerships and cooperation. The Community Network Events across Christchurch, Purbeck and East Dorset and regular attendance at the Volunteer Coordinator Meetings, Wimborne Local Network, The Purbeck Pledge and making Wareham a Dementia Friendly community and regularly meeting other groups have given me the opportunity to meet many organisations and to promote volunteers and the Volunteer Centre. In January I attended a meeting to alleviate homelessness in Christchurch including homeless people, the Churches, CCP, Triple FFF, Help & Care, the Foodbank, volunteers and the Volunteer Centre Dorset; much is being done to help people and we highlighted this in our Newsletter.

Communities increasingly rely on the voluntary sector - the voluntary sector relies on volunteers...there is a growing need. I have manned Volunteer Recruitment stands at the One World Festival, Kingston Maurward, the POPPs event in Wimborne, Bovington Army camp and in Dorchester and given talks to groups about volunteering. Loneliness and rural isolation are growing with an urgent need for befrienders. In May, I organised a Befriending Volunteer Recruitment event with the CCP, Christchurch Angels, Age Concern Christchurch, Christchurch POPPs & Dorset Police Contact Point

Special thanks to Faith who volunteers with me, the volunteers, organisations, POPPs champions, Christchurch Community Partnership, DCA and all those who have made this such a dynamic, fascinating year.

Marina Baker
East Dorset & Christchurch Outreach

Community Credits Scheme

The project is a supported volunteering scheme for adults with a learning disability, helping them to volunteer their time and skills, being supported by the Centre and its Volunteer Mentors when required.

We have had a busy year with the Community Credit Scheme and the project has had some really positive feedback from providers of care, volunteers and stakeholders. Our volunteers have learnt new skills; some have learnt how to travel and how to get to their placements, others now support other volunteers. Volunteers' confidence has grown and they are helping develop the scheme in their own areas. The biggest difference is that people feel more part of something, and have said through review forms they feel well supported by the VCD and less isolated.

Volunteers

Since beginning the project, we have recruited over 350 volunteers, of which, we know at least eight people have moved into employment. Quantitative and qualitative feedback has shown that over half the volunteers who filled in a review form agreed with all three of these statements:

- ◆ They feel they get real support from VCD,
- ◆ They like their placement
- ◆ They have made new friends.

Everyone really enjoyed the day out at Longleat where we had over 65 attendees. Volunteers feel fitter, have lost weight, and said they feel less isolated. Some people's confidence has really grown and continues to do so.

Training

Throughout 2015 we have organised two training sessions for our mentors in basic learning disability awareness and the scope and boundaries of being a volunteer.

First Aid Training has been delivered to 10 volunteers

Organisations

We have over 25 organisations who provide placements. I would like to thank all our organisations who have continually worked with us to support people with LD.

Riverside Court, Twice as Nice, OXFAM, Julia's House, Mencap Shops – Bridport and Dorchester, Sue Ryder Weymouth, Trimar Hospice, Weldmar Hospice in Dorchester, United Dorchester Church, Osprey Leisure Centre, 1610 Club, British Heart Foundation, Acland Road, St Aldhelms Church, Dorset County Museum, Relate Poundbury

Events

We had an Open Day at the Cricket Pavilion in Dorchester, with businesses, mentors, organisations, and volunteers attending and discussing the future of the scheme. We had some fantastic ideas come out of that meeting, not least our Ambassador Teams.

We also had a business breakfast in Weymouth, well attended by local businesses, with speeches by representatives from organisations, as well as a fantastic presentation by one of our volunteers with LD, alongside his mentor.

We have organised over 14 networking events, these have been held in Sturcastle, Wimborne, Christchurch, Weymouth, Portland, Beaminster, Gillingham and Bridport

Cream Teas organised in Weymouth, Bridport and Dorchester

Christmas – Two events: one in Weymouth and one in Dorchester

Community Lunches attended 10, across Portland, Beaminster, Stourpayne, Gillingham, Bridport.

Community Credits Scheme

Marketing and Promotion

We would like to thank all our stakeholders for the free swimming, pitch and putt, and cups of tea/ coffee they have provided throughout the year. We would especially like to thank the Plaza who have supported us for three years and have now opted out of the scheme. You will now see a certificate in the window of each local business which supports the scheme. We have over 33 exchange venues for credit notes. Each month we have set up support in Weymouth Library and also Bridport Library for CCS volunteers and volunteering in general.

Challenges

Challenges that have occurred have been the circulation of Credit Notes, but thanks to a volunteer, we have developed a really robust system which can monitor the credit notes.

People with Asperger's have been particularly difficult to place but having worked with people and taken longer over their placements some have been really successful.

Development

The next year will be focusing on developing the project. We will recruit volunteer ambassadors to help in each area. We will work with providers of care to make sure communications flow better. We will support people so they feel less isolated and more supported within their community connections. We will also support them in reaching their goals and full potential in life. We will do this by:

- ◆ Recruitment and placement of a Development Assistant
- ◆ Recruiting, training and placing new mentors throughout Dorset starting in Sturminster Newton, Christchurch, Wimborne and Blandford
- ◆ Seeking new exchange venues
- ◆ Speaking to—and networking with—potential voluntary placements, offering them training and support and sharing our Good Practice in Supported Volunteering document
- ◆ Set up Ambassador groups in each area
- ◆ Set up new referrals from different areas for LD.

Funding

Since beginning the project funding has been secured from the following:

Bridport Car Boot Fund
Community Voluntary Fund
DCC
Magna Housing
The Mayors Fund
National Citizens Service
Lottery – reaching communities
Postcode Lottery Community Trust Fund
Tesco Bags
Baily Thomas Trust

Siobhan Davis
Community Credits Co-Ordinator

Volunteer Help Scheme Annual Report 2015-2016

What a year: with austerity, changes in the government, Brexit, one thing that can be relied upon in Britain is the volunteers and the Volunteer Help Scheme volunteers—some of whom have been part of the project for over five years—are a perfect example of this.

The scheme, which provides physical support for those less fortunate, has, over the course of the year—despite financial struggles—carried out almost 300 hundred visits. These have included garden help, waste and rubbish removal, furniture relocations including beds—due to people coming out of hospital—as well as visiting clients to give sound advice and signposting.

We receive referrals from many sources, including GP's, health services, social services, friends, neighbours and individuals, all of whom want help for someone they know, we hope our team can help?

The team of volunteers are made up from people from all walks of life, many of whom may have their own physical and mental challenges, as well as those retired or between jobs or life changes. However, they all find it extremely rewarding for a variety of reasons, including regularity, social interaction, the physicality of the job, plus many more, but above all, the project improves their wellbeing.

As with all the internal projects the Centre is involved with, the direct work allows the public to see and access our services and provides the Centre with valuable profile.

We are expanding the remit of the services slowly and the resources we use and expertise in terms of gardening are transferred to other projects. We have re-established a community allotment at Allington Avenue in Dorchester and are hoping to get volunteers interested in this, which will provide access to this type of work without the full commitment of owning and managing an allotment themselves. We hope individuals and groups will make use of this with the possible spin off of healthy-eating, cookery workshops, and growing/nurturing training to promote low-cost healthy eating.

So why is gardening so important to our clients and why should it be funded?

We hope—as mentioned earlier—that it impacts on the most vulnerable people e.g. elderly and disabled in receipt of benefits, in a positive way. A physical burden is removed as we are able to keep their garden tidy with minimal effort. This, in its own way, allows them to remain in their own homes, supports neighbourly cohesion, deters bogus callers and provides peace of mind to relatives sometimes hundreds of miles away. Our trusted team visit regularly and offer help, advice and support.

When they're needing help, in their neighbourhood; who they gonna call? The '**Volunteer Help Team**'

Thanks to all our supporters 2015-2016

Craig Womble
Deputy Manager & Volunteer Help Scheme.

Company Registration No. 05685988 (England and Wales)

Registered Charity No. 1113758

VOLUNTEER CENTRE DORSET
TRUSTEES' REPORT AND ACCOUNTS
FOR THE YEAR ENDED 31 MARCH 2016

E d w a r d s & K e e p i n g

Chartered Accountants

VOLUNTEER CENTRE DORSET

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VOLUNTEER CENTRE DORSET

REFERENCE AND ADMINISTRATIVE INFORMATION

Charity/company name	Volunteer Centre Dorset
Other names	Dorchester Volunteer Bureau Volunteer Centre Dorchester
Charity number	1113758
Company number	05685988
Registered office	The Old Coach House Acland Road Dorchester DT1 1EF
Company Secretary/Centre Manager	Marie Waterman
Trustees/directors	
Chairman	Hedley Harrison
Vice-chair	Harry Hoare (to 9 July 2015)
Director of Finance	Alec Bailey MA FCA
Other trustees/directors	Anthony Armstrong Dianne Cooper Robin Potter Donna Robson
Independent examiner	I M Carrington MA FCA Edwards and Keeping Unity Chambers 34 High East Street Dorchester Dorset DT1 1HA
Bankers	Co-operative Bank Southampton 61 Above Bar Street Southampton SO14 7DZ Virgin Money Jubilee House Gosforth Newcastle upon Tyne NE3 4PL

VOLUNTEER CENTRE DORSET

REPORT OF THE TRUSTEES (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2016

The trustees present their report and the accounts of Volunteer Centre Dorset for the year ended 31 March 2016 which are also prepared to meet the requirements for a directors' report and accounts for Companies Act purposes.

The accounts comply with the Charities Act 2011, the Companies Act 2006, the charitable company's memorandum and articles of association and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard for Smaller Entities (SORP 2015 FRSSE). In preparing this annual report the trustees confirm that due regard has been paid to the public benefit guidance published by the Charity Commission.

Objects and activities for the public benefit

The objects of the Centre are to benefit local communities by undertaking voluntary work in education, social services and other areas of charitable activity and encouraging others to do so. This is achieved primarily through informing, guiding and supporting persons willing to undertake voluntary service, advising and guiding organisations using volunteers and establishing and maintaining a centre for the conduct of its activities and as a meeting place in connection with such activities.

The Centre provides the services defined above through Outreach outside of the greater-Dorchester area (excluding Weymouth and Portland and Christchurch) including the provision of appropriate training both to individual volunteers and organisations using volunteers, the organisation of seminars and advertisement of its services. The Centre provides specific support in some areas, for example, through its Garden Help Schemes and Company at Christmas project.

The trustees confirm that they have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the Centre's aims and objectives and in planning future activities.

Report of the Finance Director - achievements and performance

The charity has been in deficit for another year and the available reserves have all been expended. The search for the essential funding has taken a lot of staff time, especially that of the Manager. This has been my pre-occupation for the last few years. The report for this last year would be the same as those previous few years where we could not generate enough resources to meet our business plan. In fact, this year the charity has been unable to comply with its Reserves Policy. So I will report more on what we have done and achieved in the last six months rather than the past financial year – as it is much more important.

Something had to be done to survive. So at the end of this financial year the Trustees had formulated a new business plan to match our expenditure to our income rather than our known needs. This was a restructuring to a budget of 60% of the previous year. This led to staff redundancies, reduced hours for some of those left and a restricted vision of what could be achieved. The plan and the budget were approved and all was implemented by the end of June 2016. This is not the first time the charity has had to re-trench and it has proved again that it can make the best of a difficult situation.

Suddenly in July the world changed. Several grant applications and contracts for work came good. Our major grant bid, that had been rejected, was re-submitted and approved and our situation has improved enormously. We are preparing a new budget based on the new contracts and although there is a change of emphasis in our activities the total budget is now at the same level as last year. What is also encouraging is that the income streams are not all just for limited timed pieces of work and certainty of cash flow will enable the charity to plan more efficiently.

I have fresh hopes for what the Volunteer Centre can achieve.

VOLUNTEER CENTRE DORSET

REPORT OF THE TRUSTEES (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2016

Financial review

Total income for the year was £170,151 (2015 - £197,474), primarily received from funding agencies as grants. Additional funding of £23,486 relating to future periods has been deferred. Expenditure for the year totalled £191,959 (2015 - £207,301), of which 64% related to staff and volunteer salaries and expenses. The net deficit for the year was £21,808 (2015 deficit - £9,827).

At 31 March 2016, total funds amounted to £21,580.

Reserves policy

The trustees have examined the charity's requirements for reserves in light of the main risks to the organisation. Reserves are needed to meet the working capital requirements of the Centre and to continue the current activities of the charity in the event of a temporary drop in funding. At the year end reserves (general unrestricted funds excluding unrestricted fund fixed assets) were £18,753, but the trustees are satisfied that sufficient funds are currently available to allow the Centre to continue in operation for the foreseeable future.

Structure, governance and management

The Volunteer Centre Dorset (known as "Dorchester Volunteer Bureau" until 8 April 2009) was incorporated as a company limited by guarantee on 24 January 2006 and registered as a charity with the Charity Commission on 12 April 2006. The charity commenced operations on 1 July 2006, taking over the net assets and charitable activities of the unincorporated charity Dorchester Volunteer Bureau (charity number 1004015). The affairs of the charitable company are governed by its memorandum and articles under which the members of the company are its trustees and directors and control the charity and its property and funds.

Trustees are recruited by advertisement or nomination. There is no determined maximum or minimum number. By agreement all trustees retire each year and are re-elected and new trustees elected. Customarily West Dorset District Council (WDDC) and Dorchester Town Council (DTC) nominate a member of the Board, the WDDC nomination sits as a trustee, the DTC nomination sometimes only as an adviser; no organisation is entitled to appoint a trustee. No formal induction or training of trustees is considered necessary.

This report has been prepared in accordance with the special provision relating to small companies within Part 15 of the Companies Act 2006.

Approved by the trustees on 21 July 2016

**Alec Bailey MA FCA, Director of Finance
Trustee**

VOLUNTEER CENTRE DORSET

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF VOLUNTEER CENTRE DORSET

I report on the accounts of the Volunteer Centre Dorset for the year ended 31 March 2016, set out on pages 5 to 10.

Respective responsibilities of the trustees and examiner

The trustees (who are also directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- follow the procedures laid down in the general Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

(1) which gives me reasonable cause to believe that in any material respect the requirements:

- to keep accounting records in accordance with section 386 of the Companies Act 2006; and
- to prepare accounts which accord with the accounting records, comply with the accounting requirements of section 396 of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities

have not been met: or

(2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

I M Carrington MA (Oxon) FCA

Edwards and Keeping

2 September 2016

Unity Chambers
34 High East Street
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Dorset
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VOLUNTEER CENTRE DORSET

STATEMENT OF FINANCIAL ACTIVITIES (INCLUDING INCOME AND EXPENDITURE ACCOUNT) FOR THE YEAR ENDED 31 MARCH 2016

	Unrestricted funds	Restricted funds	Total funds 2016	Unrestricted funds	Restricted funds	Total funds 2015
Notes	£	£	£	£	£	£
Income						
Donations and sponsorship	2,360	1,894	4,254	2,533	6,782	9,315
Grants and funding	87,890	57,325	145,215	81,015	84,829	165,844
Fees and training	2,281	39	2,320	1,704	-	1,704
Affiliation fees	770	-	770	886	-	886
Events and miscellaneous income	270	-	270	288	-	288
UK bank interest	294	-	294	425	-	425
Management charges	17,028	-	17,028	19,012	-	19,012
Total income	110,893	59,258	170,151	105,863	91,611	197,474
Expenditure						
Salaries	74,412	35,342	109,754	74,813	47,820	122,633
Staff travel	7,137	2,083	9,220	6,898	2,440	9,338
Volunteer expenses	475	3,616	4,091	1,275	5,611	6,886
Training and fees	861	81	942	74	910	984
Vehicle costs	-	3,161	3,161	-	1,997	1,997
Repairs and renewals	-	319	319	-	698	698
Newsletter	1,612	370	1,982	1,972	400	2,372
Subscriptions	2,951	-	2,951	485	-	485
Premises	7,392	945	8,337	6,267	1,251	7,518
Miscellaneous	177	39	216	78	-	78
Postage	2,476	-	2,476	2,427	69	2,496
Telephone	7,542	295	7,837	1,377	1,467	2,844
Stationery	1,500	150	1,650	5,255	691	5,946
Advertising and promotion	429	5,052	5,481	1,527	355	1,882
Insurance	707	-	707	645	50	695
Office costs	1,407	635	2,042	658	187	845
Management charges	-	17,028	17,028	-	19,012	19,012
Events	3,602	1,905	5,507	4,208	7,053	11,261
Bookkeeping	6,135	165	6,300	4,910	1,673	6,583
Independent examination and accountancy	850	-	850	1,500	-	1,500
Depreciation	729	379	1,108	741	507	1,248
Total expenditure	120,394	71,565	191,959	115,110	92,191	207,301
Net expenditure before transfers	2 (9,501)	(12,307)	(21,808)	(9,247)	(580)	(9,827)
Transfers between funds	(4,977)	4,977	-	(1,846)	1,846	-
Net movement of funds	(14,478)	(7,330)	(21,808)	(11,093)	1,266	(9,827)
Reconciliation of funds						
Funds brought forward	35,421	7,967	43,388	46,514	6,701	53,215
Funds carried forward	9 20,943	637	21,580	35,421	7,967	43,388

BALANCE SHEET
AS AT 31 MARCH 2016

	Notes	2016		2015	
		£	£	£	£
Fixed assets					
Tangible assets	4		3,323		3,743
Current assets					
Debtors	5	17,847		2,609	
Cash at bank and in hand		25,658		44,333	
		<u>43,505</u>		<u>46,942</u>	
Liabilities					
Creditors: amounts falling due within one year	6	(25,248)		(7,297)	
Net current assets			<u>18,257</u>		<u>39,645</u>
Net assets	8		<u><u>21,580</u></u>		<u><u>43,388</u></u>
Funds					
Unrestricted income funds			20,943		35,421
Restricted income funds			637		7,967
	9		<u><u>21,580</u></u>		<u><u>43,388</u></u>

For the year ending 31 March 2016 the company was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

The members have not required the company to obtain an audit of its accounts for the year in question in accordance with section 476.

The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These accounts have been prepared in accordance with the special provisions relating to small companies within Part 15 of the Companies Act 2006 and with the Financial Reporting Standard for Smaller Entities (effective January 2015).

Approved by the trustees on 21 July 2016

Alec Bailey MA FCA, Director of Finance
Trustee

VOLUNTEER CENTRE DORSET

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2016

1 Accounting policies

(a) Basis of preparation

The accounts have been prepared in accordance with the Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard for Smaller Entities published 16 July 2014 (SORP 2015 FRSSE), the Financial Reporting Standard for Smaller Entities (effective January 2015) and the Companies Act 2006. The financial statements are prepared on a going concern basis under the historical cost convention.

(b) Income

Grants are recognised in full in the statement of financial activities in the year received, unless related to a specific period, when they are deferred until used. Grants relating to a specific project are allocated to the appropriate restricted fund.

Other income is recognised when the charitable company has entitlement to the income, there is sufficient certainty of receipt and so it is probably that the income will be received, and the amount receivable can be measured reliably. All income is recorded gross with no netting off of related expenditure.

Management charges reflect overhead and administrative costs recharged to the individual restricted funds.

(c) Expenditure

Expenditure is recognised on an accruals basis as soon as there is a legal or constructive obligation committing the charity to the expenditure, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure includes any VAT which cannot be fully recovered.

All expenditure is allocated to the relevant cost or activity to reflect the use of the resource on the basis of time spent and estimated usage. Management charges reflect overhead and administrative costs recharged to the individual restricted funds.

Rental costs under operating leases are charged to the statement of financial activities in equal amounts over the period of the lease.

(d) Tangible fixed assets

Tangible fixed assets for continuing use by the charitable company are initially recorded at cost, or in the case of donated assets, at a valuation. Depreciation of fixed assets is provided at the following annual rates in order to write off the cost or valuation less any residual values of each asset over its estimated useful life as follows:-

Fixtures, fittings and equipment	25% on the reducing balance
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(e) Debtors and creditors

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in expenditure.

(f) Fund accounting

Unrestricted funds are expendable at the discretion of the trustees in furtherance of the objects of the charitable company. Such funds may be held in order to finance both working capital and capital investment. Designated fund are unrestricted funds earmarked for specific purposes by the trustees.

Restricted funds can only be used for particular restricted projects or purposes within the objects of the charity. Restrictions arise when specified by the funder or when funds are raised for particular restricted projects or purposes. Expenditure which meets the restricted criteria is charged to that fund, together with a fair allocation of overhead and administrative costs.

VOLUNTEER CENTRE DORSET

NOTES TO THE ACCOUNTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2016

2 Net expenditure for the year

	2016	2015
	£	£
This is stated after charging:-		
Depreciation	1,108	1,248
Independent examiner's fees - independent examination	500	500
- accountancy	600	1,000
- prior year overprovision	(250)	-
	<u>1,958</u>	<u>3,748</u>

3 Staff costs, trustees' remuneration and control

	2016	2015
	£	£
Wages and salaries	104,971	116,494
Employer's national insurance	4,783	6,139
	<u>109,754</u>	<u>122,633</u>

The average number of employees during the year was eight (2015: eight). No employee received remuneration exceeding £60,000.

No trustees received any remuneration, benefits or expenses during either year.

The Volunteer Centre is constituted as a charitable company limited by guarantee and with no share capital. Control of the company is therefore vested in the trustees.

4 Tangible fixed assets

	Fixtures, fittings and equipment £
Cost	
At 1 April 2015	27,334
Additions at cost	685
	<u>28,019</u>
At 31 March 2016	28,019
Depreciation	
At 1 April 2015	23,591
Charge for the period	1,105
	<u>24,696</u>
At 31 March 2016	24,696
Net book value	
At 31 March 2016	<u>3,323</u>
At 31 March 2015	<u>3,743</u>

VOLUNTEER CENTRE DORSET

NOTES TO THE ACCOUNTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2016

5 Debtors

	2016 £	2015 £
Debtors	15,403	1,146
Taxes and social security costs	900	599
Prepayments and accrued income	1,544	864
	<u>17,847</u>	<u>2,609</u>

6 Creditors: amounts falling due within one year

	2016 £	2015 £
Deferred income	23,486	5,048
Other creditors and accruals	1,762	2,249
	<u>25,248</u>	<u>7,297</u>

Deferred income relates solely to funding received in advance, which is credited to the statement of financial activities in the year to which it relates:-

	£
Deferred income brought forward	5,048
Credited to the statement of financial activities during the current year	(5,048)
Arising during the year on grants for 16/17	23,486
	<u>23,486</u>

7 Operating lease commitments

At 31 March 2016 the charitable company had annual commitments under non-cancellable operating leases as follows:-

	Land and buildings	
	2016 £	2015 £
Expiry date:-		
Within one year	<u>4,400</u>	<u>4,400</u>

8 Analysis of net assets between funds

	Unrestricted funds £	Restricted funds £	Total funds £
Fixed assets	2,190	1,133	3,323
Net current assets	18,753	(496)	18,257
	<u>20,943</u>	<u>637</u>	<u>21,580</u>

VOLUNTEER CENTRE DORSET

NOTES TO THE ACCOUNTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2016

9 Funds

	At 1 April 2015	Income	Expenditure	Transfers between funds	At 31 March 2016
	£	£	£	£	£
Unrestricted funds					
Administration	2,230	61,656	(63,443)	95	538
Designated reserve fund	23,825	-	-	(5,072)	18,753
	<u>26,055</u>	<u>61,656</u>	<u>(63,443)</u>	<u>(4,977)</u>	<u>19,291</u>
General unrestricted funds	26,055	61,656	(63,443)	(4,977)	19,291
Training	244	2,206	(798)	-	1,652
Dorchester Outreach	-	12,362	(12,362)	-	-
East Dorset / Purbeck Outreach	9,122	4,539	(13,661)	-	-
North Dorset Outreach	-	15,843	(15,843)	-	-
West Dorset Outreach	-	14,287	(14,287)	-	-
	<u>35,421</u>	<u>110,893</u>	<u>(120,394)</u>	<u>(4,977)</u>	<u>20,943</u>
Restricted funds					
East Dorset / Purbeck Outreach					
East Dorset District Council	-	4,000	(4,000)	-	-
Christchurch Borough Council	-	1,150	(1,150)	-	-
West Dorset Outreach					
West Dorset District Council	-	1,300	(1,300)	-	-
Volunteer Help Scheme	221	1,795	(5,183)	3,167	-
Company at Christmas	824	1,138	(1,325)	-	637
Big Lottery	6,500	-	(6,500)	-	-
Probation	422	16,981	(17,403)	-	-
Community Credits	-	24,479	(24,677)	198	-
ESF	-	1,628	(1,628)	-	-
CAB	-	4,539	(4,539)	-	-
Guy's Marsh	-	2,248	(3,860)	1,612	-
	<u>7,967</u>	<u>59,258</u>	<u>(71,565)</u>	<u>4,977</u>	<u>637</u>
Total funds	<u>43,388</u>	<u>170,151</u>	<u>(191,959)</u>	<u>-</u>	<u>21,580</u>

Purpose of funds:

Training	volunteer management training for community organisations
Volunteer Help Scheme	physical help for the elderly and disabled
Company at Christmas	a social event for those who are elderly or disabled and alone at Christmas
Probation	volunteer cohorts to support probation staff and ex offenders
Community Credits	enabling people with learning disabilities to volunteer supported by a mentor
ESF	volunteer training
Big Lottery	volunteering throughout Dorset media film project
CAB	mental health project
Guy's Marsh	prison volunteering

Transfers may be made from unrestricted funds insofar as expenditure charged to restricted funds exceeds monies received, to cover any deficit that would otherwise arise. The trustees are satisfied that sufficient resources are held to enable each fund to be applied in accordance with any restrictions.



Volunteer Centre
Dorset

What People Say About Us

To the volunteers and staff at the Volunteer Centre. Your thoughtfulness brought so much joy, it really made my day! Thank you so much!

Helen-Admin Volunteer

To all you lovely people who made my Christmas Day SUPER, my grateful thanks to you all.

Lily-Company at Christmas guest.

Very many thanks for all your support and encouragement; The help from the Volunteer Centre...[has] made an enormous impact on the project.

Margo-Bus To Go

The best thing I have ever decided to do is start Volunteering in the local area.

Dan-Volunteer Ambassador, on Facebook

The volunteer centre is dynamically led and well managed, the staff are committed to the sector and are well trained and supported. The coordinator for the community credits project has a wealth of experience in community capacity building projects and has made an incredible impact in a relatively short space of time.

Christopher-DCC Adult & Community Services.

On the HMP Guys Marsh Prison Volunteering Project:

I can use my time in prison positively and productively, (which) will help with employability (and) to gain skills which I can use at work and life, e.g. communication skills, organisation, time management.

Proud to join the many fantastic winners at the [#Dorset](#) Volunteer Award ceremony [@VCDorset](#)

@CefasGovUK on Twitter

VOLUNTEER CENTRE DORSET WOULD LIKE TO THANK ITS PARTNERS AND SUPPORTERS.

<p> NCVO Dorset County Council East Dorset District Council Dorset Youth Association The Volunteers The Board of Directors DT11 Office Dorset Libraries Upton Country Park Dorset Community Action Dorset County Hospital Dorset Communities Forum Dorset Echo Western Gazette Wessex FM Volunteer involving organisations Bridport United Church Community Credit Scheme Bridport Arts Centre Bridport Gold Club Bridport Leisure Centre Dorchester Arts Centre Dorchester Ghost Walks Dorchester Town FC Dorset County Museum Plaza Cinema Dorchester REMIX—young peoples drama group Osprey Leisure Centre Pitch & Putt Lodmoor Country Park Riviera Hotel RSPB Weymouth Wessex Gold Centre Weyline taxis Weymouth College Weymouth FC Weymouth Sealife Centre </p>	<p> Funders Dorset County Council Dorset NHS (CCG) East Dorset District Council Dorset Probation Trust Magna Housing Association Car Boots Fund—Dorchester Waitrose West Dorset District Council Noel Buxton Trust Dorchester Lions Health & Social Care Volunteering Fund Dorchester Town Council McCarthy and Stone Weymouth & Portland Borough Council Donors—VHS Donors—Company At Christmas National Citizenship Scheme Spectrum Mill Street Housing Tesco Henry Ling Big Assist </p>
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Many thanks to all groups, that have helped and been involved in a very successful year.